

Legal Aid ACT



Legal help for older people

Legal Aid ACT



Easy English

Blue words



Some words in this book are **blue**.

We write what the blue words mean.

Help with this book



You can get someone to help you

- understand this book
- find more information.

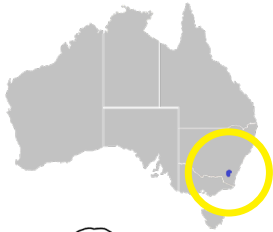


Contact information is at the end of this book.

About this book

Legal Aid ACT

This book is from Legal Aid ACT.



We help people in Canberra with
legal problems.



A legal problem is a problem with the law.



This book is about how we help older people.

What problems can we help with?



We can help you with many problems.

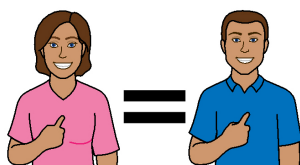


The problem could be about

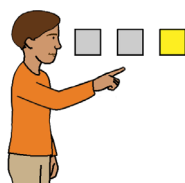
- your money
- your family
- other people
 - for example, your support worker.



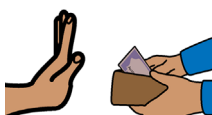
We can help you understand the law.



We can help you understand your rights.



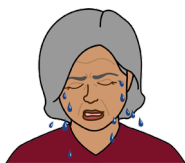
We can help you decide what to do next.



Our service is free.

We can help you be safe

You might **not** feel safe because someone



- hurts you



- makes you feel afraid



- makes you feel bad

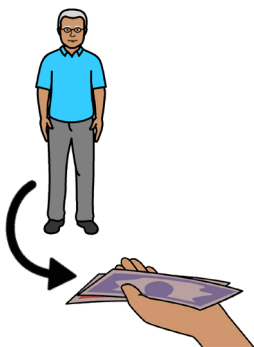


- tries to control you



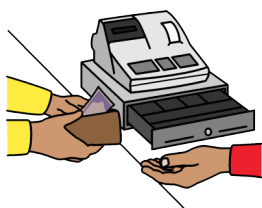
- is not fair to you because of your age.

We can help with money problems



We can help you understand what to do if someone

- takes money or things from you



- uses your money when you do **not** want them to

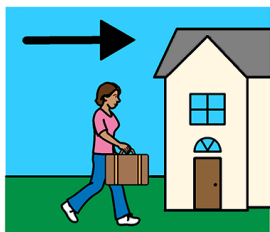


- asks you for money.



We can also help you know what to do if you cannot pay back money you owe.

We can help with family problems

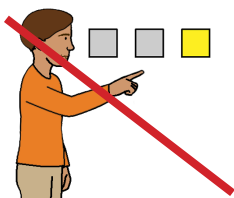


We can help if a person

- wants you to move home even if you say **no**



- does **not** give you the care you need



- does **not** let you make your own choices.



We can also help if your problem is about how often you see your grandchildren.

How to get our help



Contact us if you need our help.



We can meet up to talk about your problem.



We can meet anywhere you like.

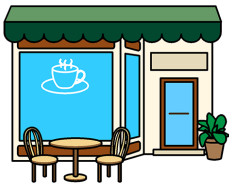


For example, we can meet

- at our office



- at your home



- in a cafe.

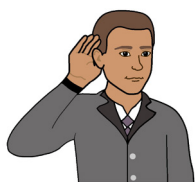


We have trained workers you can meet if you want to talk to someone from your culture.



For example, if you are an Aboriginal person.

What happens at the meeting?

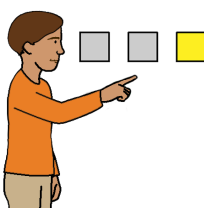


We will listen to you.



We can help you

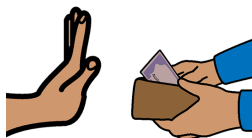
- understand the law



- decide what to do next.



We will **not** tell other people about your problem.



The meeting is free for you.



You may need to pay for other meetings.



We can help you if you do **not** have money to pay for more meetings.

More information



For more information contact the Older Persons
ACT Legal Service or OPALS.

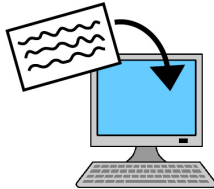


Call 02 6243 3436

Monday to Friday 9 am to 4 pm



Website legalaidact.org.au/opals



Email opals@legalaidact.org.au



Visit 2 Allsop Street

Canberra ACT 2601

If you need help with English



Use the free Translating and Interpreting Service or TIS to make a phone call.

You can call the TIS in your language.



Call 131 450

Give the TIS officer the phone number you want to call.



If you need help to speak or listen

Use the National Relay Service to make a phone call.

You must sign up to the service first.



Call 1800 555 660



Website accesshub.gov.au/nrs-helpdesk

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